

Instructions and terms of use for online reservation.

1. please enter the number of people you want. A maximum of 6 seats can be made per reservation.
2. avoid double bookings.
3. if you reserve for more than 6 persons, please call us. +493915476296 . bookings via email, Instagram, Facebook or Twitter are not possible.
4. next, choose the date.
5. after that you choose the area where you want to sit. If you are not shown the times you want, there are no seats available at that time.
6. after that please click on "reserve now" and fill in the necessary fields. Please note that we cannot guarantee a reservation if you enter incorrect telephone numbers and/or e-mail addresses. After the booking is completed, you will receive a confirmation of your reservation on the phone number and e-mail address you entered. If you do not receive a confirmation you have the following options:
 - a) An incorrect phone number and/or email address was entered.
 - b) Due to unavailability of seats, we have yet to confirm the reservation.
When we have confirmed your request, you will receive a message.
7. length of stay: The normal length of stay for guests is 2.5 hours. If you wish to stay longer, please let us know. To do this, you can call us and leave your request on the answering machine. We will do our best to comply with your request. However, you do not have the right to do so until we have given you a telephone or electronic confirmation.
8. if you are not on time, the table will remain reserved for you for another 15 minutes. However, this will reduce the length of stay to 2.25 hours. This applies in case of multiple reservation of the table.
9. booking of a table/seat in the outdoor area: In case of a reservation of a table/seat on the terrace made by you, you have no right to a seat in the guest room in case of rain, storm and/or cold and we cannot offer service on the terrace for the reasons just mentioned.
10. in case of no-show, the table will be passed on and you will lose the booking of the table without replacement. Data protection: Our reservation tool is a web tool integrated on our homepage and sends your data via a secure data connection.
11. when making a reservation, Hospitality Digital GmbH collects, processes and uses personal data of the guest within the scope of this contract in principle only for the provision of the services, provided that consent has been given or provided that a legal provision permits the collection, processing and use.
12. a transfer of data to the restaurant takes place to the extent necessary for the implementation of the reservation.
13. details and information on data protection can be found in [the privacy policy](#) of Hospitality Digital GmbH.
14. here you can find the [T&C](#) of Hospitality Digital GmbH for the use of the reservation tool.